## **Reservations & Cancellations**

We recommend scheduling your appointments in advance. We encourage you to arrive 15 minutes prior to treatment time to allow for check in and a moment to unwind. If you are running late, please give us a call.

Late arrivals will limit the time of your service thus lessening its thoroughness and/or pleasure. For this reason, if you arrive 15 minutes or later you will be asked to reschedule for the next available appointment.

## **Special Considerations**

To ensure the correct treatment is recommended or administered be prepared to answer some general questions regarding your personal skincare, concerns, and medical conditions. All guests are required to sign a waiver prior to any type of treatment. Children under the age of 18 must have a signed consent form by a parent/guardian before receiving a treatment. Please arrive shaved to your laser hair removal appointment unless otherwise notified by your Medical Aesthetician. A fee of \$25 will be charged to your account if you have to be shaven.

## **Client Satisfaction**

To ensure the safety of children and enjoyment of all clients, we ask that parents make other arrangements for children while receiving treatment. We do our very best to ensure that everyone enjoys a state of relaxation during their visit. All cell phones must be turned off or on silent/vibrate while in the clinic. All products and services are final sale; there will be no refunds or exchanges. For your convenience we accept Cash, Visa, MasterCard and Debit. Prices are subject to change without notice. Personal belongings are the full responsibility of the guest. If you have any other needs we can attend to or questions regarding our facility, please inquire at the reception desk. We look forward to making your experience a memorable one.

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